



**SUGAR LAND POLICE DEPARTMENT  
SUGAR LAND, TEXAS  
INTERNAL AFFAIRS DIVISION**



**SUGAR LAND POLICE DEPARTMENT  
ANNUAL REPORT  
COMPLAINTS & INTERNAL AFFAIRS INVESTIGATIONS**

**Year: 2024**

**Prepared by:**

**Lieutenant John Volek**

Internal Affairs Division

Sugar Land Police Department

**Summary:**

This report provides an overview of the complaints and internal affairs investigations conducted by the Sugar Land Police Department over the reporting period. The department remains committed to transparency, accountability, and maintaining the highest professional standards in law enforcement.

During the reporting period:

- **7** formalized complaints were investigated.
- **26** non-formalized complaints were documented and reviewed.

This report details these investigations' findings, resolutions, and key insights. Our goal is to uphold public trust through fair and thorough investigative processes and ensure integrity and professionalism in all aspects of law enforcement service.



**SUGAR LAND POLICE DEPARTMENT**  
**SUGAR LAND, TEXAS**  
**INTERNAL AFFAIRS DIVISION**



**ANNUAL REPORT SUMMARY OF COMPLAINTS  
AND INTERNAL AFFAIRS INVESTIGATIONS**

**Report Issued Under:**

- Sugar Land Police Department General Order 51.01
- Commission on Accreditation for Law Enforcement Agencies Standard 26.2.5

**Period Covered:** January 1<sup>st</sup> through December 31<sup>st</sup>, 2024.

**During this Period Internal Affairs Investigated:**

- 7 Formalized Complaints (those meeting requirements of the Texas Government Code Chapter 614),
- 13 Officers received allegations.
- Allegations were as follows:
  - Chapter 22 Standards of Conduct
  - General Order #40-04 Motor Vehicle Pursuits
  - General Order #40-20 Response Procedures
  - General Order #41-11 Identity Theft Reporting Requirements
  - General Order #81-07 Field Reporting System
  - General Order #41-08 Administrative Case Management System
  - General Order #01-11 Bias-Based Profiling
- Findings were as follows:
  - 4 Sustained
    - ✓ 2 employees received “written reprimands”.
    - ✓ 1 employee received a “suspension”.
    - ✓ 1 employee “retired”.
  - 9 Non-Sustained
    - ✓ 1 open investigation
    - ✓ 1 “remedial training”
    - ✓ 7 “unfounded”



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- 10 Non-Formalized Citizen Complaints (those not meeting requirements of the Texas Government Code 614).
- 13 Officers received allegations
- Allegations were as follows:
  - Chapter 22 Standards of Conduct
  - General Order #01-06 Body Camera Required
  - General Order #01-05 Use of Force
  - General Order #83-01 Standard Operating Procedures
  - General Order #01-11 Bias Base Profiling
- Findings were as follows:
  - 4 Sustained
    - ✓ 4 employees received documented “written counseling”
  - 9 Non-Sustained
    - ✓ 3 employees were operating “within policy”
    - ✓ 5 employee allegations were “unfounded”
    - ✓ 1 employee was “exonerated”
- 13 Non-Formalized Service-Related Complaints (those not meeting requirements of the Texas Government Code 614).
- 8 SRCs contained employee allegations
- 5 SRCs contained no employee name
  - 15 Officers received allegations
- Allegations were as follows:
  - Chapter 22 Standards of Conduct
  - General Order #54-05 Notifying Next of Kin
  - General Order #01-11 Bias-Based Profiling
  - General Order #01-02 Code of Ethics



# SUGAR LAND POLICE DEPARTMENT

## SUGAR LAND, TEXAS

### INTERNAL AFFAIRS DIVISION



- Findings were as follows:
  - 1 Sustained
    - ✓ 1 employee received “Remedial Training”
  - 14 non-sustained
    - ✓ 1 employee allegations were “unfounded”
    - ✓ 1 employee allegation “withdrawn”
    - ✓ 12 employees “within policy”

Submitted: Lieutenant John Volek

The report will be posted on the SLPD website.