

SUGAR LAND POLICE DEPARTMENT 2023 ANNUAL REPORT

CHIEF MARK POLAND

MARCH 5, 2024



SUGAR LAND POLICE DEPARTMENT
2023 ANNUAL REPORT

AGENDA

- 1 **DEPARTMENT OVERVIEW**
- 2 **2023 STATISTICS**
- 3 **PROGRAM UPDATES**
- 4 **CHALLENGES**



SUGAR LAND POLICE DEPARTMENT

MISSION

Prevent and suppress crime through constitutional policing, partnerships, and innovation; serving our community in a professional, courageous, and compassionate manner

VISION

*Our Team will establish the **Industry Standard** for law enforcement services. We will continuously strive to advance the standards of professionalism, accountability, and leadership at all levels.*



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245 STAFF

181 SWORN

64 CIVILIAN

Technical Services
Bureau



PS Dispatch

Patrol
Bureau

Special Operations
Bureau



*Emergency
Management*





IACP

Sugar Land Police Department



**SUGAR LAND POLICE DEPARTMENT
2023 ANNUAL REPORT**

2023 STATISTICS // GENERAL

83,966

TOTAL CALLS FOR SERVICE

GOAL: Respond to **80%**
of priority calls within 7
minutes



83%



2023 STATISTICS // GENERAL

83,966

TOTAL CALLS FOR SERVICE

GOAL: Respond to **80%** of priority calls within 7 minutes



83%

130

FIREARMS ARRESTS

100% increase from 2022

350

NARCOTIC ARRESTS

89% increase from 2022

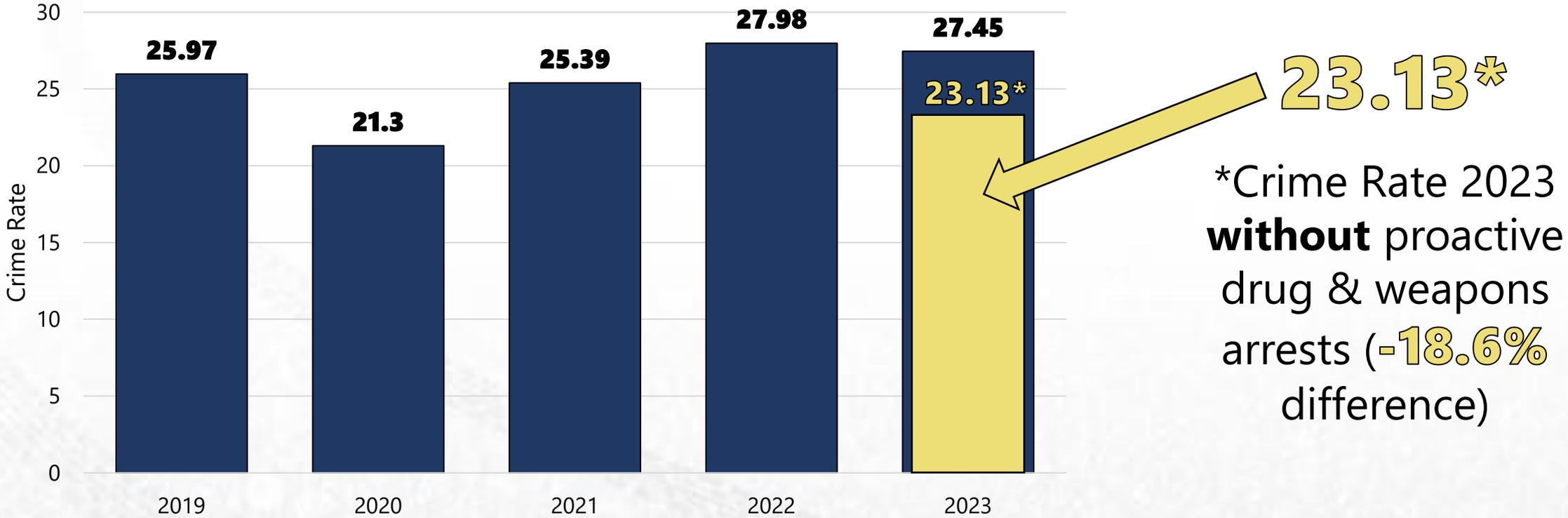
320

DWI ARRESTS

23% increase from 2022



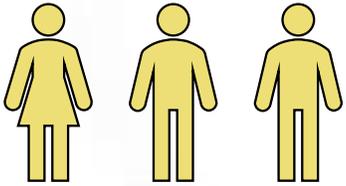
2023 STATISTICS // CRIME RATE



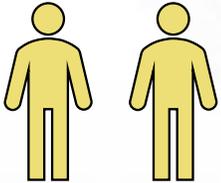
** The crime rate is calculated through the National Incident Based Incident Reporting System (NIBRS) Group A Offenses per 1,000 people within a jurisdiction. **



2023 STATISTICS // CRIMES AGAINST PERSONS



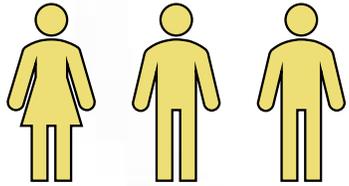
3 INCIDENTS OF
HOMICIDE



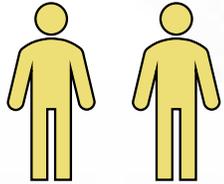
2 INCIDENTS OF
MANSLAUGHTER
(BOTH VEHICULAR FATALITIES)



2023 STATISTICS // CRIMES AGAINST PERSONS



3 INCIDENTS OF
HOMICIDE



2 INCIDENTS OF
MANSLAUGHTER
(BOTH VEHICULAR FATALITIES)

209 INCIDENTS OF
DOMESTIC VIOLENCE

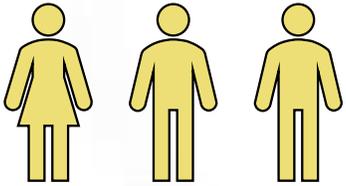
432 IDENTIFIED
CRIME VICTIMS

*The **Crime Victims Services Unit** provides assistance to any person involved in a person's crime.*

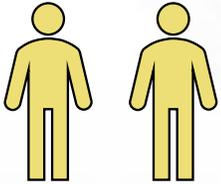
Crime Victim Definition: Victims of DWI, assault, elderly/child abuse, robbery, sexual assault, fondling, domestic violence, human trafficking, homicide, stalking, missing persons, welfare concerns, violation of protective order, failure to stop and render aid, intimidation, harassment, etc.



2023 STATISTICS // CRIMES AGAINST PERSONS



3 INCIDENTS OF
HOMICIDE



2 INCIDENTS OF
MANSLAUGHTER
(BOTH VEHICULAR FATALITIES)

33 INCIDENTS OF
ROBBERY *(same as last year)*

Most robberies occurred in commercial areas

- Juggings increasing in frequency
- Targeting merchandise
- Increase in online transaction meet-ups in public areas

209 INCIDENTS OF
DOMESTIC VIOLENCE

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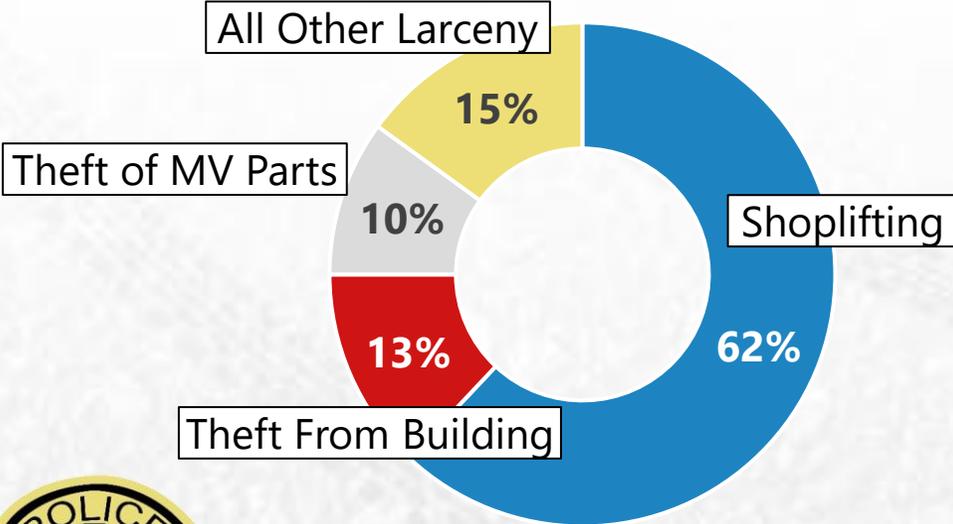
4 YEAR TREND:
INCREASE IN CRIMES
AGAINST PERSONS

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2023 STATISTICS // CRIMES AGAINST PROPERTY

TOTAL INCIDENTS REPORTED



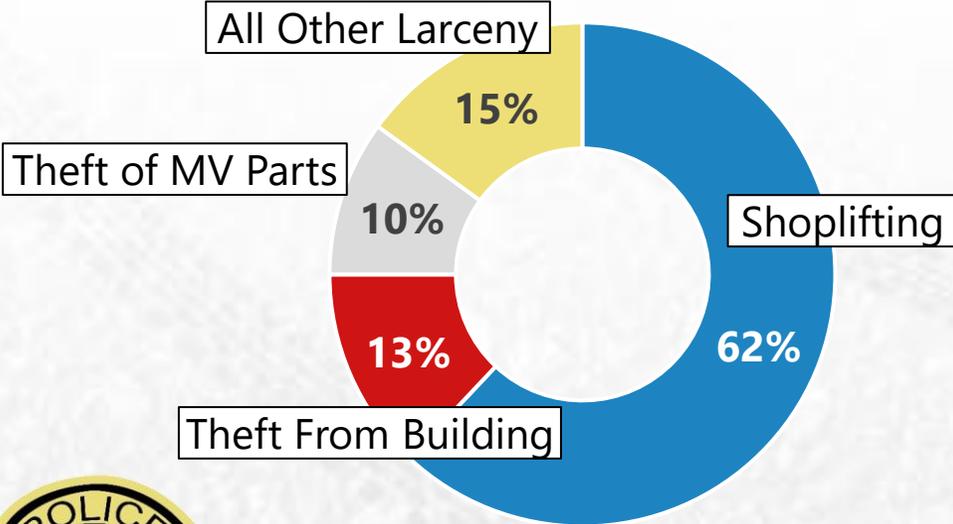
2023 STATISTICS // CRIMES AGAINST PROPERTY

TOTAL INCIDENTS REPORTED



-24% BURGLARY OF MOTOR VEHICLE

- Most of the BMV's have occurred in residential areas, parking garages, and restaurants.
- In more than 100 BMV's that have occurred in Sugar Land, vehicles were left unlocked.



2023 STATISTICS // CRIMES AGAINST PROPERTY

TOTAL INCIDENTS REPORTED



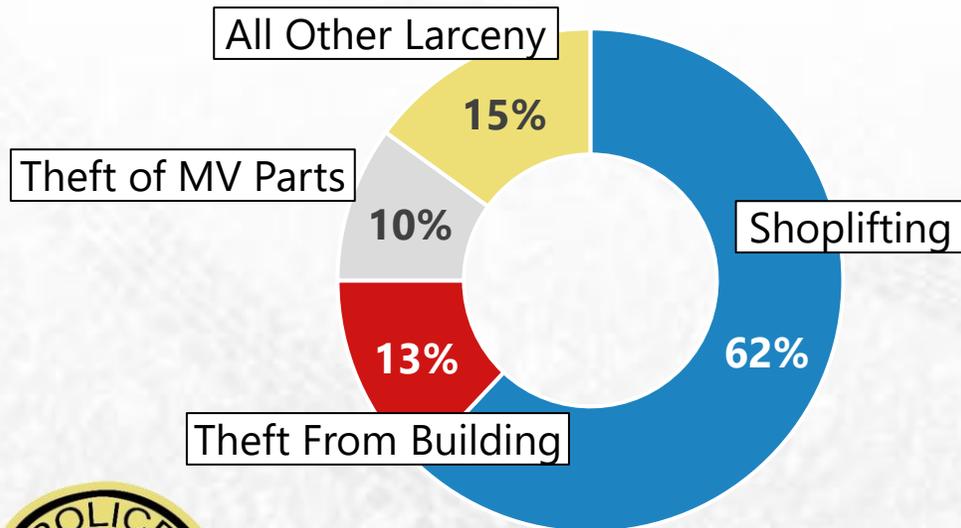
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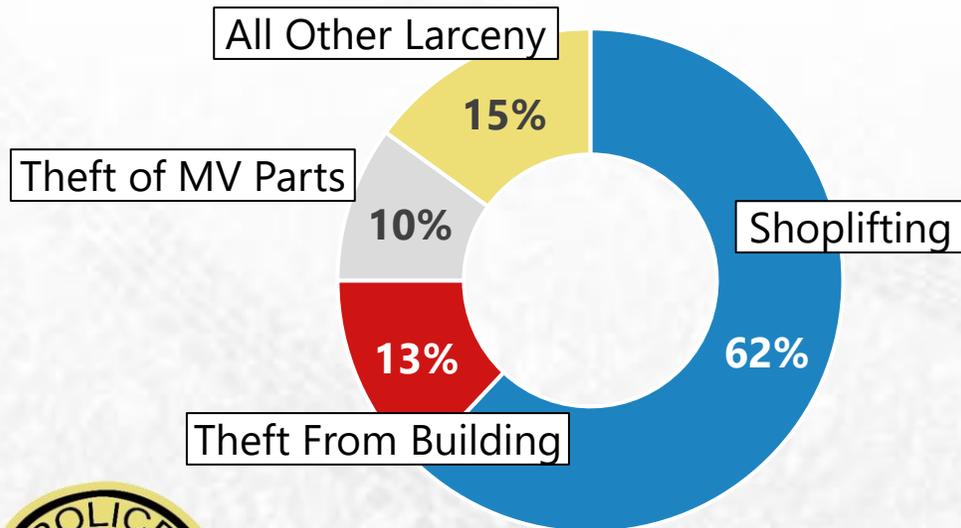
-50% BURGLARY

- Most occurred in commercial areas vs. residential.
- Homes were hit more than apartments compared to last year where there was an uprise in apartment burglaries.



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-7% AUTO THEFT

- Most common vehicle taken: Chevrolet Silverado.



RECORDS & DETENTION CENTER

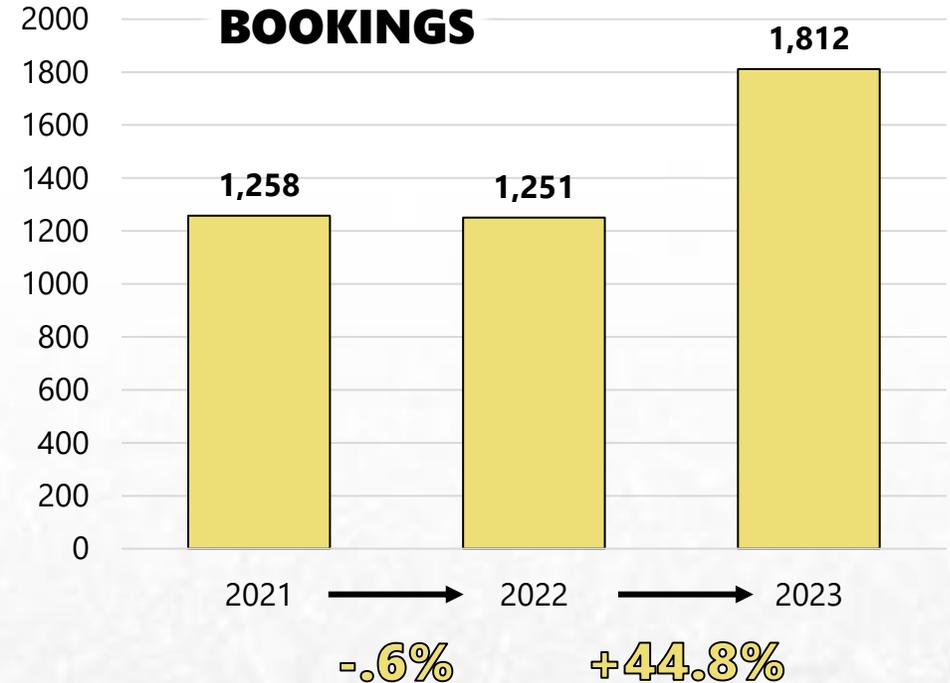
5

**DETENTION
OFFICERS**

2,413

**PROCESSED OPEN
RECORDS REQUESTS**

- Detention Officers trained in Response to Resistance
- Upcoming: All officers to receive additional medical and Narcan training



TRAFFIC ENFORCEMENT

- Implementation of drone and FARO scanner for Serious Bodily Injury (SBI)/Fatal crashes
- Investigated **13** SBI/Fatal crashes
 - Department record high: previous 10
- Two (**2**) Commercial Vehicle Enforcement (CVE) trucks were added to the fleet
- **116** CVE Inspections completed
 - **54** of those vehicles were put out of service as unsafe for the road

TRAFFIC STOPS



TRAFFIC CRASHES



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TRAFFIC STOPS

24,199 → **37,733**
2022 2023

↑56%



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TRAFFIC STOPS

24,199 → **37,733**
2022 2023

↑56%



2,297

53

ALCOHOL-RELATED

319

MAJOR ACCIDENTS

TRAFFIC CRASHES

CRIMINAL INVESTIGATIONS

INVESTIGATION CLEARANCE RATE



DEVELOPING PARTNERSHIPS:

Joined three (3) Task Force Operations (TFOs) in 2023

- FBI Safe streets
- ATF NIBIN
- ATF Gun Strike Force

Continued participation in the Joint Terrorism Task Force (JTTF)

- Connects SLPD to additional resources (state and federal) and helps us provide better service to our citizens



Safe Streets Operation:

- Approx **110lb (50 kilos)** of cocaine removed from street
- Reduces drug availability and associated criminal activity in the community



DIGITAL FORENSIC UNIT

104

**PHONES
PROCESSED**

78

**EXTERNAL
ASSISTS**

18

**COMPUTERS
PROCESSED**

13.8TB

**DATA
REVIEWED**

Digital Investigations Supervisors Course: Intro to Phone Repair, Command Line Principles, and Drone Forensic Analysis



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Digital Investigations Supervisors Course: Intro to Phone Repair, Command Line Principles, and Drone Forensic Analysis



- Expanded capabilities and forensic space
- International Association of Computer Investigative Specialists (IACIS)
- Certified Forensic Computer Examiner (CFCE) Re-certification obtained (every 3 years)
- Magnet Forensics Certified Graykey Examiner (MCGE) certification obtained
- Internet Crimes Against Children (ICAC) Task Force



FORENSIC SERVICES UNIT

100+

**CALL OUT
RESPONSES**

6,000+

INTAKE ITEMS
(in 2023 alone)

50+

**EXTERNAL
ASSISTS**

235

**FIREARMS
PROCESSED**
*Many sent for testing
and added into NIBIN*

75,000+

TOTAL ITEMS IN EVIDENCE STORAGE



FORENSIC SERVICES UNIT

100+

**CALL OUT
RESPONSES**

6,000+

INTAKE ITEMS
(in 2023 alone)

50+

**EXTERNAL
ASSISTS**

235

**FIREARMS
PROCESSED**
*Many sent for testing
and added into NIBIN*

75,000+

TOTAL ITEMS IN EVIDENCE STORAGE

Hold Forensic Services Unit ANAB (ANSI National Accreditation Board) Accreditation

- Only agency in Fort Bend County with certification

VACUUM METAL DEPOSITION (VMD) CHAMBER



DRONE UNIT

- Suspect Searches (**57** in 2023)
- Accident Reconstruction
- Risk Mitigation for special events (5 major events)
 - **City Produced Events:** 4th of July, Fall Fest, Christmas Tree Lighting
 - **Other Events:** Honeyland, NCAA Basketball Tournament, Public Assembly (critical, time-sensitive situational awareness)



↑ 180%

DRONE USAGE

2022 → 2023

331

FLIGHT HOURS

1,767

TOTAL FLIGHTS



DRONE UNIT // SUCCESSES



Suspect would not open vehicle, which prompted concern about officer safety. Drone went up and was able to look through the windshield to see if he was armed. **He has his cellphone in his hand and not a gun.**



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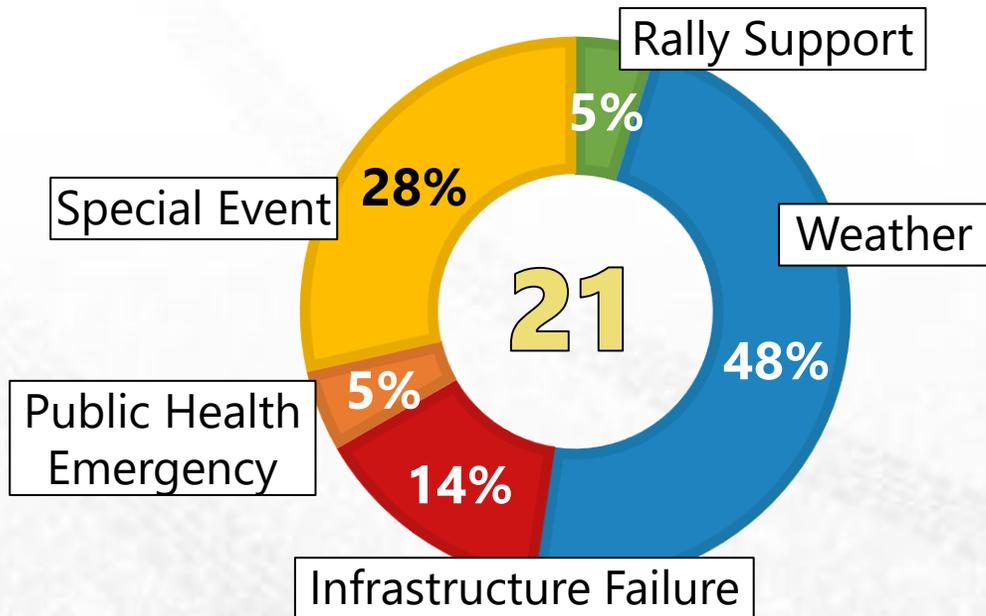
Found subject at night in Brazos River Park (BRP) sitting on bridge using infrared (FLIR) technology.

BRP is very dark, so FLIR worked well. This becomes more challenging in a heat or light saturated environment (e.g., streetlights and warm days)



EMERGENCY MANAGEMENT

EOC ACTIVATIONS:



- Continue comprehensive planning and training initiatives with regional, state, and federal partners
- Support City-wide special event planning
- Enhance community preparedness through outreach and education events
- **Grants:** Hazard Mitigation Grant Program (HMGP); Urban Area Security Initiative (UASI)

\$270,500+

**GRANT FUNDING
RECEIVED IN 2023**

6

**TABLETOP
EXERCISES**



ACCOUNTABILITY & EARLY INTERVENTION

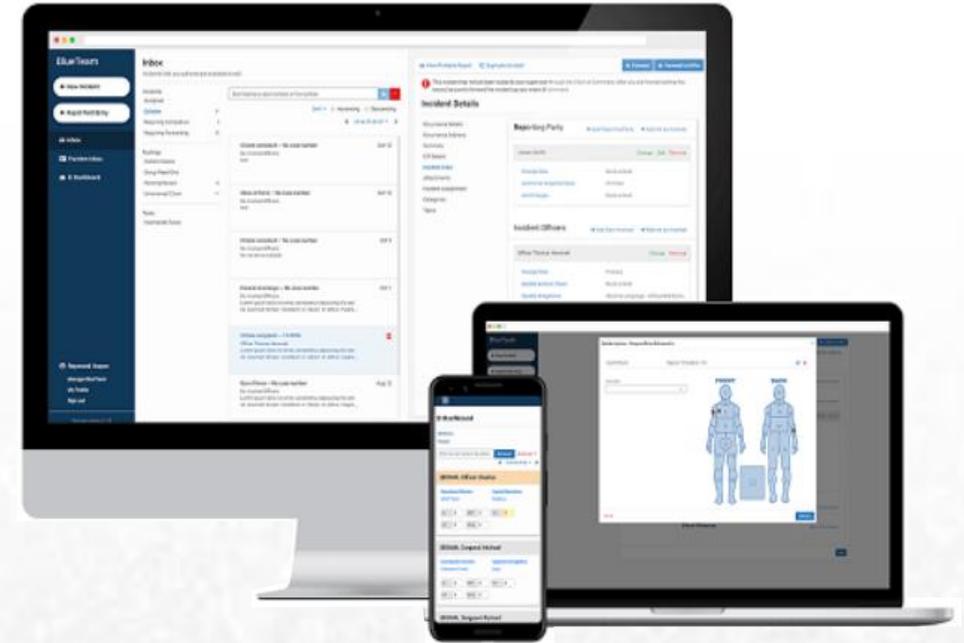
INTERNAL AFFAIRS SOFTWARE (IA PRO)

Monitors incidents involving department personnel:

- use of force, citizen complaints, fleet accidents
- **positive interactions with staff**

Holds staff and the department accountable

- Includes a robust intervention component, providing alerts to personnel involved in multiple incidents during a course of pre-determined periods.



84

CASES REVIEWED IN BLUE TEAM



DISPATCH (STATISTICS FROM FY2023)

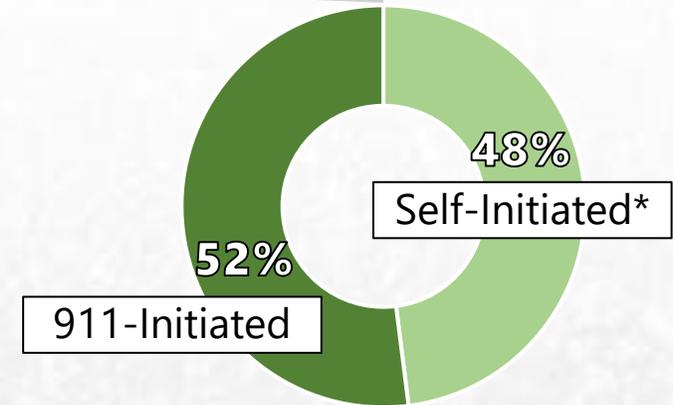
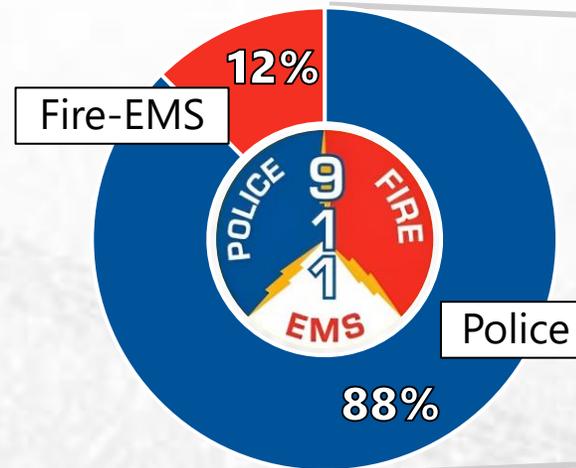
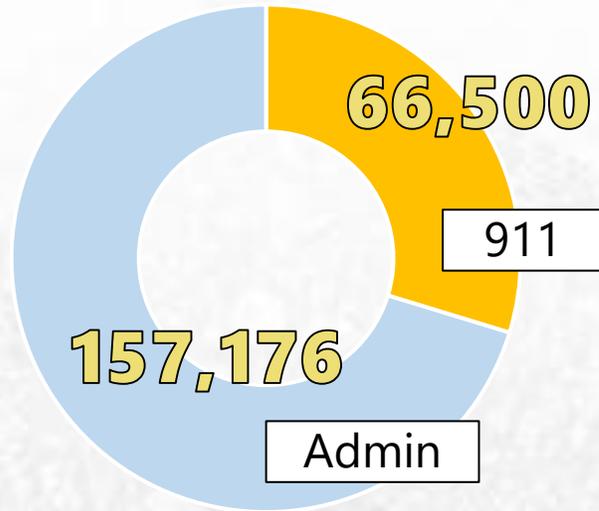
99.7% of 911 calls answered within 10 seconds

223,676

CALLS RECEIVED
(911 and Admin Lines)

100,790

TOTAL CALLS FOR SERVICE LOGGED
In Computer-Aided Dispatch (CAD) System



* includes traffic stops



TRAINING UNIT

147+
COURSES

2,135+
**INSTRUCTIONAL
TCOLE HOURS**

12,261+
**STUDENT TCOLE
TRAINING HOURS**

- **16** recruits hired and trained
- New Defensive Tactics Program
- New Row Test Fitness Program
- Red Dot Pistol Training
- Officer Wellness Programs
- ALERRT Collaborative Training
- Shields and breaching equipment

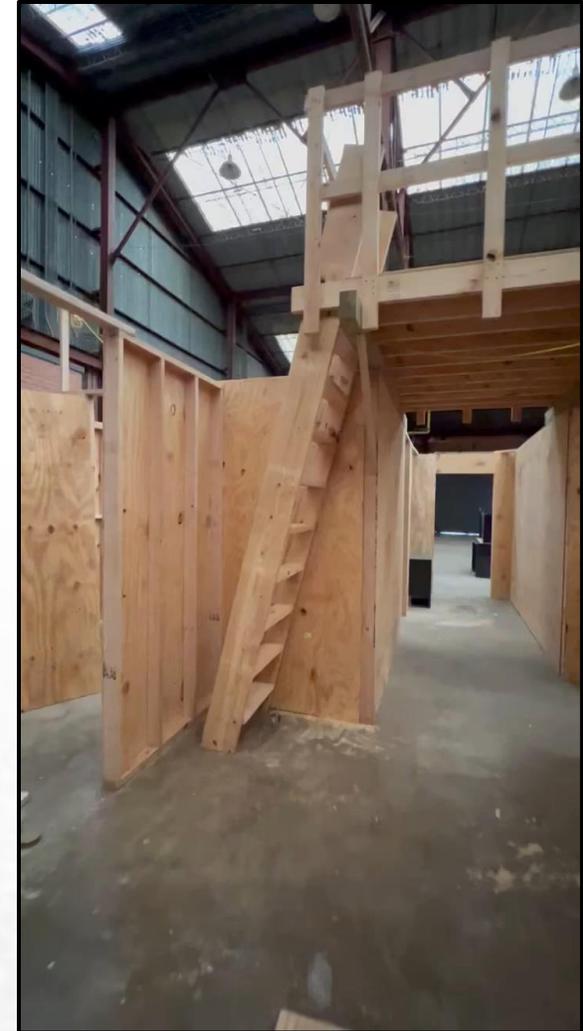


SIM HOUSE

- Completed Jan 2023
- Hand built by our officers
- Reconfigurable, training house for Police and Fire-EMS that allows reality-based training
- Retrofitted warehouse space at Old Prison complex

WHO TRAINS HERE?

- K-9, SWAT, Patrol, drones, robots, Fire-EMS
- Used by FBI, ATF, DPS, and neighboring municipal departments



Video: Slow walk through of building search/clearance procedures. In Sim House, afforded time to discuss strategies, best practices, and train team members. Can reconfigure space to train different scenarios.



HIGH THREAT TEAM

GOAL: Improve interoperability, coordination, and understanding between Police and Fire-EMS to better respond to critical incidents and save lives.



COMMAND COMPETENCY LAB

Focuses on initial joint response to an active violence incident (AVI).

- Series of live exercises with role players and artificial stressors to test Dispatch, Police, and Fire-EMS response.
- Supports joint command concept, streamlines communication for Law Enforcement, Fire, and EMS.



MENTAL HEALTH

980

MENTAL HEALTH CRISIS CALLS

(8.2% increase from 2022)

CRISIS INTERVENTION TEAM:

- Identify and improve responses to mental health crisis calls.
- CIT handled **20%** of mental health calls in 2023
- **8** Certified Mental Health Officers
 - Part-time team; all members have additional full-time duties



Partners: *Texana, Voyages, West Oaks, West Park Spring, Sun Behavioral, The VA, Texas CIT Association, Justice of the Peace, Methodist Hospital, St Luke's Hospital, Memorial Hermann Hospital, Fort Bend County CIT, Fort Bend County Attorney's Office, Autism Advocates Hope for Three*



STAFF DEVELOPMENT

13

**SWORN
PROMOTIONS**

7

**CIVILIAN
PROMOTIONS**

1

**ADDITION OF
ASSISTANT CHIEF**



- SLPD is focused on developing staff and providing opportunities for growth and career development
- Leadership training provided for all sworn and civilian supervisors.
- Leadership Development:
 - Assistant Chief Davis graduated from the FBI National Academy Class #287.



CHALLENGES

1 GROWTH & SPACE

2 BUDGET

3 TECHNOLOGY COSTS

4 STAFF RETENTION

5 MEDIA & MARKETING



CLOSING REMARKS & QUESTIONS

**** THE INDUSTRY STANDARD ****

