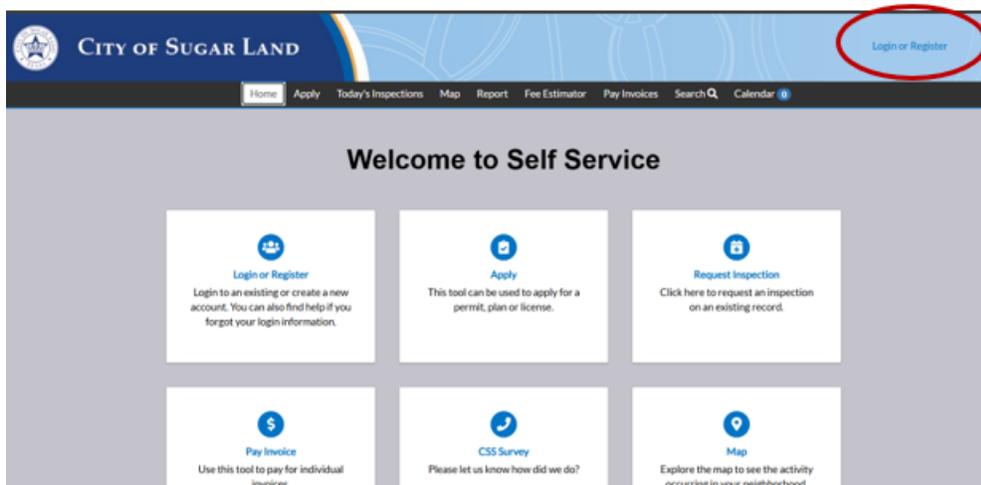


# Welcome to the New CSS Login Process

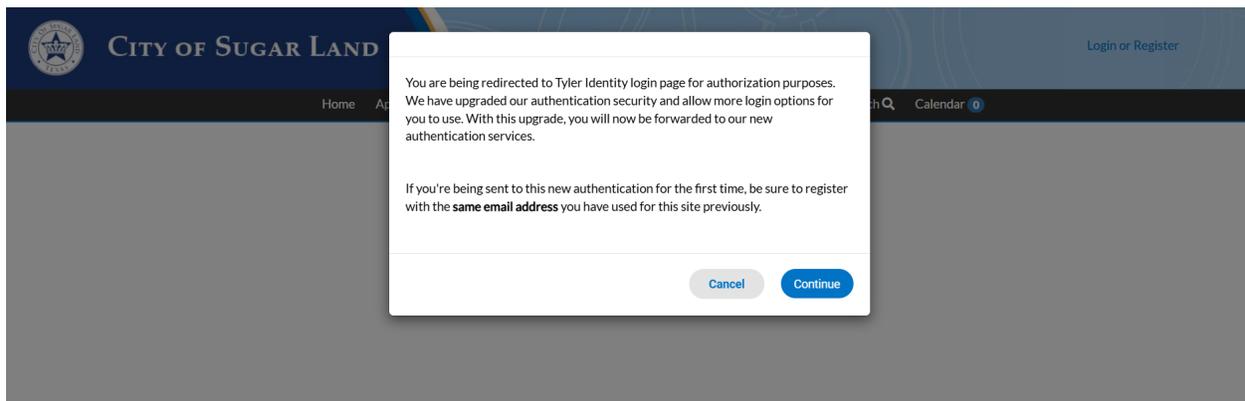
## How can Existing Users log in to their CSS account for the first time through new TID-C (new login page) login page?

When logging in for the first time in the TID-C, reregister with the **same email** you have used previously for your account.

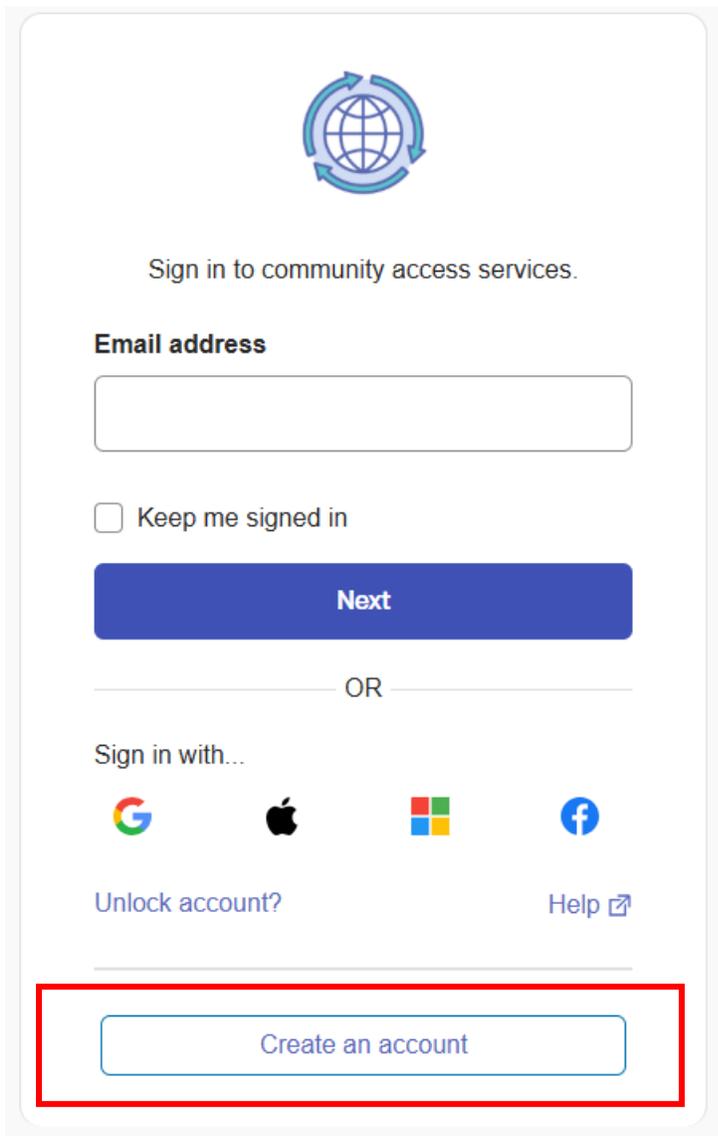
Go to the CSS login page and click on **Login or Register** on the top right corner to begin the process.



You will receive an alert that you are being taken to the new registration site. Please read the message and click **Continue**.



Click on **Create an account** at the bottom of log in page.



Sign in to community access services.

**Email address**

Keep me signed in

Next

OR

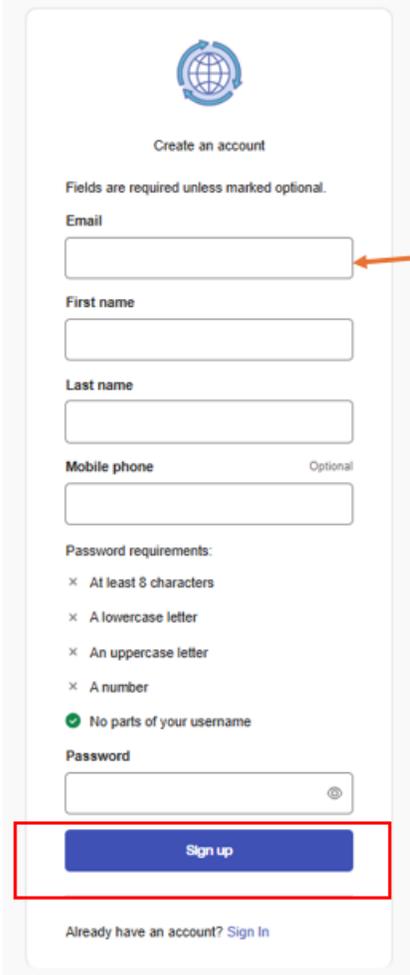
Sign in with...

[Unlock account?](#) [Help](#) 

Create an account

Use the **same email address** you have used before and **SIGN UP**. You will get a verification email with a code. Enter the code and sign in.



The image shows a 'Create an account' form. At the top is a globe icon. Below it is the title 'Create an account' and a note: 'Fields are required unless marked optional.' The form contains several input fields: 'Email', 'First name', 'Last name', and 'Mobile phone' (with 'Optional' written next to it). Below these is a 'Password requirements' section with a list of rules: 'At least 8 characters', 'A lowercase letter', 'An uppercase letter', 'A number', and 'No parts of your username' (which has a green checkmark). Below the requirements is a 'Password' input field with a toggle icon. At the bottom of the form is a blue 'Sign up' button, which is highlighted with a red rectangular border. Below the button is a link: 'Already have an account? Sign In'.

Enter the same email used for your account.

Give **the email address you have used previously** in the email address box and click **Sign Up**.



xyz1@gmail.com

Verify with your email

We sent an email to **x\*\*\*1@gmail.com**. Enter the verification code in the text box.

**Enter Code**

Verify

[Return to authenticator list](#)

[Back to sign in](#)

Enter the code which you have received in your email and verify.

***Now you are linked to your old account.***

## How to Reset Your Password

Go to log in page and enter the email address and click **Next**.



Sign in to community access services.

**Email address**

Keep me signed in

**Next**

OR

Sign in with...

[Unlock account?](#) [Help](#)

[Create an account](#)



xyz@gmail.com

Verify it's you with a security method

Select from the following options

**Email** →

**Password** →

[Back to sign in](#)

**If you choose email**, you will receive a verification email to your email and you can log in to your account.



xyz@gmail.com

Get a verification email

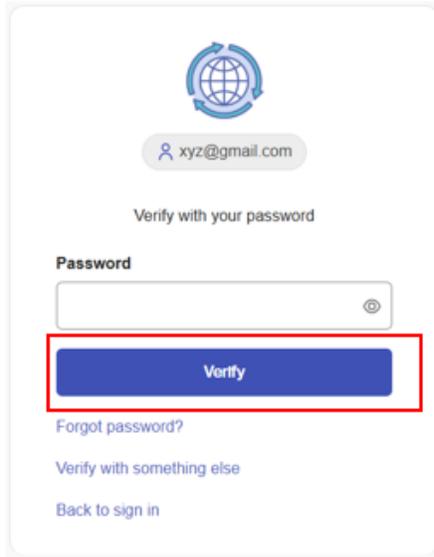
Send a verification email by clicking on "Send me an email".

**Send me an email**

[Verify with something else](#)

[Back to sign in](#)

***If you select password*** to log in, click forgot password?



xyz@gmail.com

Verify with your password

Password

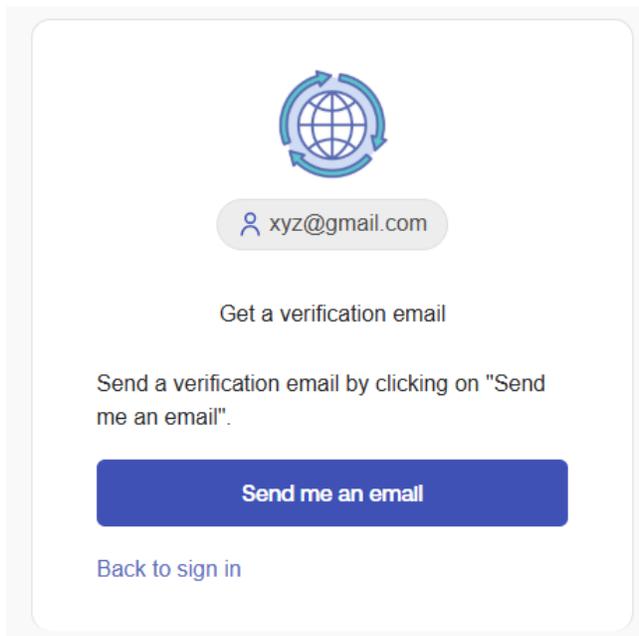
Verify

[Forgot password?](#)

[Verify with something else](#)

[Back to sign in](#)

Click on **Send me an email** and you will get a one-time verification code in your email.



xyz@gmail.com

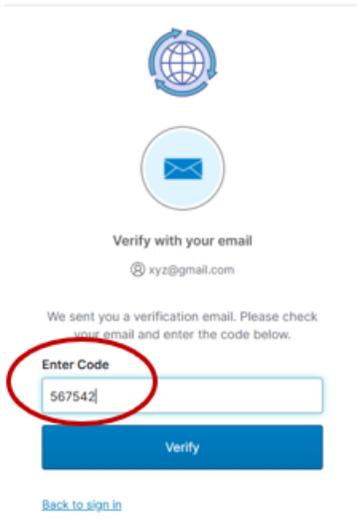
Get a verification email

Send a verification email by clicking on "Send me an email".

Send me an email

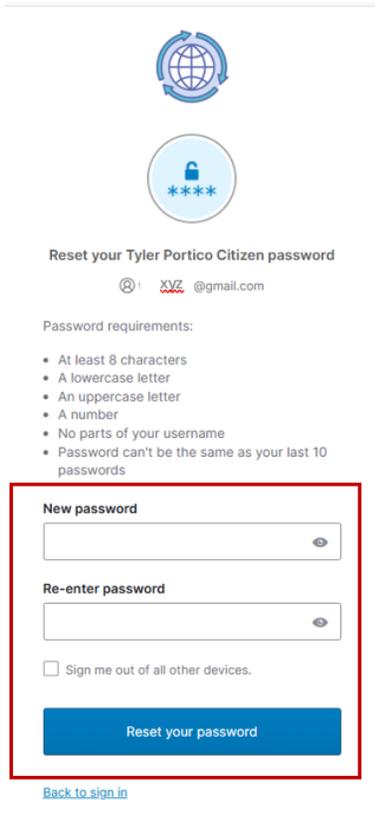
[Back to sign in](#)

Enter Code and Click **Verify**.



The image shows a verification page for a Tyler Portico Citizen account. At the top, there is a globe icon and an email icon. The text reads "Verify with your email" followed by the email address "xyz@gmail.com". Below this, it says "We sent you a verification email. Please check your email and enter the code below." There is a text input field labeled "Enter Code" containing the number "567542", which is circled in red. Below the input field is a blue "Verify" button. At the bottom, there is a link that says "Back to sign in".

You will be redirected to reset password page.

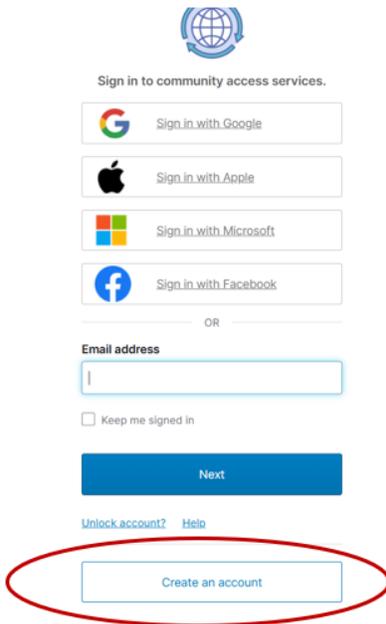


The image shows a password reset page for a Tyler Portico Citizen account. At the top, there is a globe icon and a lock icon with "\*\*\*\*" below it. The text reads "Reset your Tyler Portico Citizen password" followed by the email address "XYZ@gmail.com". Below this, it says "Password requirements:" followed by a list of requirements: "At least 8 characters", "A lowercase letter", "An uppercase letter", "A number", "No parts of your username", and "Password can't be the same as your last 10 passwords". There are two text input fields: "New password" and "Re-enter password", both with eye icons for visibility. Below the input fields is a checkbox labeled "Sign me out of all other devices." and a blue "Reset your password" button. At the bottom, there is a link that says "Back to sign in".

**Complete reset password** and you will be logged in into your CSS account.

## How to create an account in CSS (New Users)

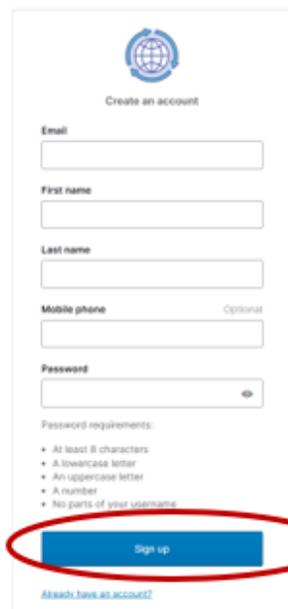
Click on 'Create an account' at the bottom of the login page.



The screenshot shows the login page with the following elements:

- Logo at the top.
- Text: "Sign in to community access services."
- Four social login buttons: "Sign in with Google", "Sign in with Apple", "Sign in with Microsoft", and "Sign in with Facebook".
- Text: "OR"
- Text: "Email address" above an input field.
- Text: "Keep me signed in" with an unchecked checkbox.
- Blue button: "Next".
- Links: "Unlock account?" and "Help".
- Red circle around the button: "Create an account".

Fill all the fields and sign up. Follow the instructions and **complete the registration**.



The screenshot shows the account creation page with the following elements:

- Logo at the top.
- Text: "Create an account".
- Text: "Email" above an input field.
- Text: "First name" above an input field.
- Text: "Last name" above an input field.
- Text: "Mobile phone" above an input field, with "Optional" to its right.
- Text: "Password" above an input field with an eye icon.
- Text: "Password requirements:"
- List of requirements:
  - At least 8 characters
  - A lowercase letter
  - An uppercase letter
  - A number
  - No parts of your username
- Blue button: "Sign up", circled in red.
- Link: "Already have an account?"